

PERSONAL DATA PRIVACY POLICY

lumoglass.com website

Valid from 01/01/2024.

I. And Definitions.

1. Personal Data Privacy Policy – this Policy, specifying the purposes and scope of data processing, entities to which the data will be transferred, and the rights of data subjects in connection with the use of the website services.
2. Service – service available at <https://lumoglass.com>, through which the User can browse the content contained on the above-mentioned website, ask a question via the form
3. Personal data administrator – entity deciding on the purposes and means of data processing. The administrator of Users' personal data is the company Lumoo Krzysztof Jabłoński with its registered office at ul. Kadrowa 17, 04-421 Warsaw, NIP: 1131414122 , REGON 120094538.
4. Data subject – a natural person who, when using the website, provides personal data for the purpose of contact via the contact form or subscribes to the newsletter
5. User – a natural or legal person using the resources of the Service.
6. Contact form - one of the services provided electronically on the Website, enabling the User to send an inquiry using a dedicated form on the Website.
7. Data processing – performing any operations on personal data, such as collecting data, modifying data, archiving data, or deleting data.
8. Personal data – any information that can, without excessive time and expense, lead to the identification of a natural person, including his or her identification, address and contact details.

II. General provisions.

1. With a view to protecting the privacy of individuals whose data may be processed in connection with the use of services provided on the Website, this Privacy Policy has been introduced.
2. The data subject will be provided with the most important information regarding the principles of processing his or her personal data, as well as his or her rights in connection with processing.
3. Personal data are processed in accordance with the currently applicable regulations, i.e. Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter referred to as GDPR), the Act of 10 May 2018 on data protection, as well as the Act of 18 July 2002 on the provision of electronic services.
4. The data controller applies adequate technical and organisational measures to ensure the protection of the processed data appropriate to the threats and categories of data subject to protection, and in particular protects the data against disclosure to unauthorised persons, removal by an unauthorised person, processing in breach of the Act and alteration, damage or destruction.
5. The data controller has developed and implemented internal data security policies that all employees and associates are required to comply with.
6. Access to personal data is limited only to authorized persons who are obligated to keep the data and the methods of securing it confidential.
7. This privacy policy applies to all persons using the Website and services provided on the Website, in particular:
 - a) people browsing the website content,
 - b) people who subscribe to the newsletter,
 - c) people contacting us via the contact form, by telephone or by email.

III. Purposes and scope of data processing

1. Personal data are collected directly from data subjects, i.e. in particular:
 - a) filling out the form with contact details by submitting an inquiry via the Form on the Service website,
 - b) providing data in the newsletter subscription form
 - c) providing data by phone,
 - d) providing data by sending an e-mail.

2. The Personal Data Administrator processes personal data for the purposes of:
 - e) providing an answer to a question asked via the contact form available on the Website – processing is carried out on the basis of Article 6 paragraph 1 letter a) of the GDPR – it is necessary to take action at the request of the data subject,
 - f) e-mail contact with people who have subscribed to the newsletter
 - g) handling all orders and inquiries during which the Administrator obtains personal data electronically, by telephone or through personal contact.

3. The scope of processed personal data has been limited to the minimum necessary to provide the Services or fulfill the submitted inquiry:
 - a) in the case of a submitted inquiry: name and surname, e-mail address;
 - b) in other cases – any data provided voluntarily by the person.

4. Providing data is necessary to send and then answer the question asked via the Contact Form.

IV. Data processing period.

1. Personal data are processed for the period necessary to achieve the purpose for which they were collected, i.e.
 - a) for the period necessary to execute the contract and document its execution,
 - b) for the period necessary to exercise the rights and claims of the data controller or the data subject, such as the warranty period and the limitation periods for claims,
 - c) for a period resulting from other legal provisions, such as tax settlement or issuing an invoice at the request of the data subject,
 - d) until consent is withdrawn if data processing is based on the consent of the data subject.

V. Recipients of data.

1. Personal data may be made available to entities collaborating with the Personal Data Administrator.
2. Personal data collected through the Website services or during further contact are not transferred to third countries or international organizations.

VI. Rights of data subjects.

1. The data subject is entitled to:
 - a) the right to access the content of your data and correct it – for this purpose, please contact the Data Administrator,
 - b) the right to withdraw consent at any time if the basis for data processing was the consent of the data subject. Withdrawal of consent does not affect the lawfulness of processing carried out on its basis before its withdrawal,
 - c) the right to delete data (to be forgotten), unless other legal provisions apply that oblige the data controller to archive data for a specified period, e.g. tax ordinance,
 - d) the right to transfer data, provided that the basis for data processing is a contract or the consent of the data subject and the data is processed in an automated manner,

- e) the right to object to the processing of data for the purpose of direct marketing carried out by the data controller within the framework of a legitimate legal interest, as well as to limit the processing,
 - f) the right not to be subject to automated profiling if the data controller makes decisions based solely on automated profiling and which entail legal consequences for the data subject or have a similar effect on him/her,
 - g) the right to control data processing and information about who the data controller is, as well as to obtain information about the purpose, scope and method of data processing, the content of such data, the source of the data, and the method of sharing, including the recipients or categories of recipients of the data.
2. The data subject also has the right to lodge a complaint with the President of the Personal Data Protection Office (PUODO), if the person considers that the processing of his or her data is inconsistent with the currently applicable provisions in this regard.
 3. In order to exercise the right to control data, access the content of data, correct it, as well as other rights, you can contact the Data Administrator via the contact form on the Website.

VI. Cookies

1. Cookies (so-called "cookies") are computer data, in particular text files, which are stored in the end device. Cookies usually contain the name of the website from which they originate, the time of their storage on the end device and a unique number. The user can independently decide on the form of using cookies - these settings are available in every internet browser.
2. Cookies are primarily used for convenience – their use significantly shortens the page loading time on subsequent visits.
3. Features of cookies :
 - a) they adapt the content of the website pages to the User. They optimize the User's movement on the page, in particular these files allow to recognize the device by means of which the page is displayed and to set its parameters so that navigation is problem-free and optimized in terms of the User's individual needs;
 - b) allow you to display a website tailored to your individual needs;
 - c) create statistics that allow the Administrator to know which content is of interest to Users. This allows for continuous improvement of the site and the construction of content that will suit the people visiting the site;
4. The Website uses two basic types of cookies : " session cookies " cookies) and "persistent" (persistent cookies). "Session" cookies are temporary files that are stored on the User's end device until logging out, leaving the website or disabling the software (internet browser). "Permanent" cookies are stored on the User's end device for the time specified in the cookie parameters or until they are deleted by the User.
5. cookies at any time .
6. Restrictions on the use of cookies introduced by the User may affect some functionalities of the Website, significantly hindering the free use of all its options.
7. Cookies are placed on the User's end device and may also be used by advertisers and other partners cooperating with the Site operator. However , the User may delete them at any time.
8. cookies are used solely for the purposes of measuring the effectiveness of advertising campaigns and activities, as well as matching the content and forms of advertisements). More detailed information on cookies used to personalize advertisements are available at <https://policies.google.com/technologies/partner-sites>.
9. If you have any doubts about cookie settings , please contact your web browser operator.
10. If the User does not consent to the use of cookies by the Website, they should leave the Website or activate the appropriate settings in their web browser.

VII. Final provisions

1. The Data Administrator reserves the right to change this Privacy Policy if required by the technical solutions used or changes in legal provisions regarding the privacy of persons using the Website.
2. In the event of a change to the applicable Privacy Policy, appropriate modifications will be made to the above provision. The current version of the Privacy Policy will always be posted on the website, so it is recommended to always read the currently applicable document.